MSAA System User Guide for Test Coordinators

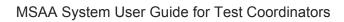
Prepared for:





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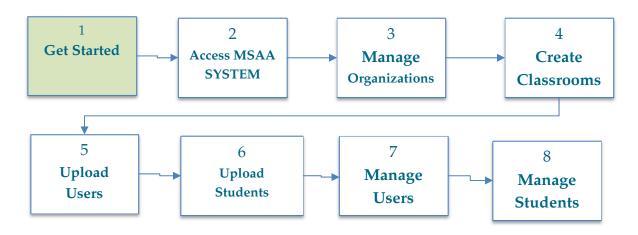


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Get Started

This section helps you to get started.



Document Overview

This document is a simple, quick guide to familiarize Test Coordinators with the system's features and provide directions on how to perform certain mandatory functions within the MSAA System. This document contains step-by-step actions that **test coordinators** would perform in normal system use.

As you become familiar with the MSAA System, the following definitions may be useful.

Term	Description
1 Users	Users are the educators who access the MSAA System. Currently, the following user roles are supported in the MSAA System: > Test Administrator (TA) > Test Coordinator (TC) A user may have one of the following hierarchy permissions: > State-level user: Only the test coordinator's account can be set up with state-level permissions. These users are able to view the students and other users' information for their state. > District-level user: A TA or TC may have access to one or more districts in the system. District-level TAs and TCs have access to the students in district(s) assigned to their user account. TCs may also access TAs and other TCs within those districts > School-level user: School-level TAs and TCs have access to the students enrolled in that school(s). TCs may also access TAs and other TCs within those schools. > Classroom-level user: A classroom-level user has access to the students enrolled in that classroom(s).



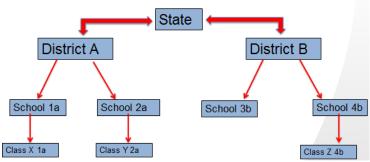
Term Description

Examples:

- Mary is a TA who has a classroom-level user role. She will have access to the students in her own classroom(s) only.
- ➤ Joe is a district-level TC for a small district with 8 schools. He has access to each of the schools and the students within them. He can also access the TA and TC accounts within each of the schools in the district.
- Bill is a school-level TA who has access to 1 school within a district. He can access all of the students of the school regardless of the class the students are assigned.

2 Organizations

The system treats all levels of education hierarchy as Organizations. An organization can be a state, district, school, or classroom. The system assigns a unique system-generated identifier, called an Org ID, to each of these organizations. In this guide, we may also refer to organizations as a "parent" organization or a "child" organization. This is referring to the relationship one organization has with another.



Example:

A state is labeled as an organization. A district is also labeled as an organization. The state is the "parent" organization of the district. The district is considered "child" organization of the state.

Similarly, a school and a class are labeled as organizations. However, the class is the "child" organization of the school, which is the parent organization.

These analogies will be important for drill-down capabilities. When you drill down into a district, you will see all the child organizations associated to that district for which you have permission to view.

3 Registration

This refers to the process of uploading students into the MSAA System. Please note that the term "Enrollment" is used within the MSAA System, but for the purposes of this guide this process is called "Registration".



Additional Support

For additional support or questions about this document, please contact:

MSAA Service Desk

Phone: (866) 834-8879

Email: MSAAServiceCenter@measuredprogress.org

What is the MSAA System?

The MSAA System is the online system used to administer the Multi-State Alternate Assessment based on Alternate Achievement Standards (AA-AAS) to participating students.

Access the MSAA System

Access the MSAA System using the following link: https://www.msaaassessment.org

Test Coordinator (TC) Checklist

Test Coordinators (state, district, or school) are required to perform specific actions within the MSAA System. Some of these actions need to be completed during the registration period, while other actions are required after the registration period ends and through the testing window.

Please use the following checklist for tasks that need to be completed during the registration period. Please check with your MSAA State Coordinator for more information regarding who will be responsible for these tasks during the registration period. The tasks with the warning icon (1) are due during the registration period

Step	Description
1	- Familiarize yourself with provided guides, such as
	the Test Administration Manual (TAM), the MSAA
	System User Guide for Test Coordinators, and the
	User Guide for Test Administrators. Complete the
	MSAA Test Administration Training for Test
	Coordinators.



		Step	Description
2	<u> </u>	Access MSAA System	 Use the provided URL to access the MSAA System.
3	<u>•</u>	Manage Organizations	 Review the predefined organizations within your state to ensure data accuracy. Add new organizations, such as classes, or edit the existing ones. (This step is optional; however, if you choose to do it, it needs to be done within the registration period)
4	<u></u>	Upload Student Registration File	 Download the student registration template. Download Org ID list (system-generated ID associated to organizations such as state, district, school, or classroom). You will need the Org ID and Org Name in your registration template. Fill in the registration template with your state's (or district's or school's) student information. Fill in the Org ID and Org Name columns from the Org ID list in the student registration template. Upload the student registration template file. Correct any validation errors. Note: Make sure to upload the student registration file after validation check.
5	<u></u>	Upload Users	 Download the users template. Download Org ID list. Fill in the users template with your state's TC and TA information. Fill in the Org ID and Org Name columns from the Org ID list. Upload the users template. Correct any validation errors. Note: Make sure to upload the users template file after validation check.



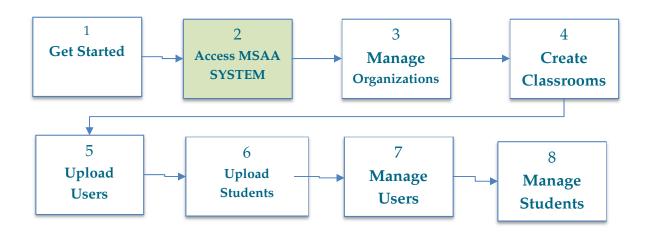
6	<u> </u>	Classrooms	If your state wishes to use classrooms: - Create classrooms Reassign students and TAs to the correct
			classroom.
			Note: If you have provided the classroom information
			as part of the predefined organization hierarchy in your student file, you can skip this step. Just include
			the classroom organization ID and name in your user
			file (and registration file).
7	<u> </u>	Manage Students**	- View student roster.
			- Access student profiles.
8		Assign	- View organizations assigned to users or students.
		Organizations	- Reassign organization if needed.
9		Track TAs Training	- View users.
			 Access and edit a user profile.
			- Track a TA's training status.

^{**}TCs will view the student rosters to check for accuracy.



Access the MSAA System

This section prepares you to access the MSAA System.



Where to Start

When a new user account is created in the MSAA System, the user will receive an automated Welcome email that contains a temporary URL.

If a TA or TC account was created via the Users File Upload step, the system sends the Welcome email automatically. Note: The following email is an example of the Welcome Email but not an exact replication of what you will actually receive.

From: MSAAServiceCenter@measuredprogress.org
Subject: Important Information from the MSAA System

You are receiving this email because you are identified as either a Test Coordinator or Test Administrator in the MSAA System...

....You may now log in by clicking this link or copying and pasting it to your browser:

https://www.msaaassessment.org/user/reset/38348/1454962511 /VICB r
NDPbmczH14VuhfBYf9Sh8AJJNqKEQO-sTeDc8

This link can only be used once to log in and will lead you to a page where you can set your password.

After setting your password, you will be able to login at https://www.msaaassessment.org/user in the future using:

username: youremail@youremail.com
password: Your password

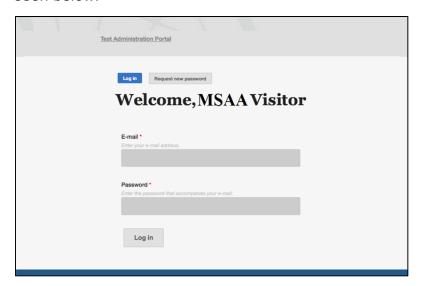


If a user account is created manually via the Add User button in the MSAA System, the TC who creates the account will select the Send Email checkbox. The system sends the Welcome email to the users for whom the checkbox has been selected. The email will come from MSAAServiceCenter@measuredprogress.org.

To gain access to the MSAA System, click on the link within the email. When that link is clicked, the system will ask you to create a password that will be used for the MSAA System. *Note that the username is always the email address to which the welcome email was delivered.*

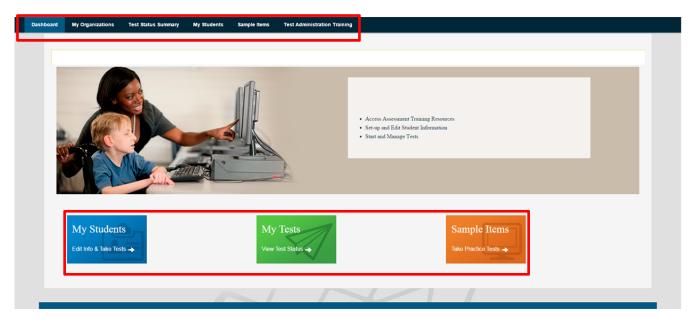
Access the MSAA System

Once your user account is set up and you have changed your temporary password, you can access the MSAA System any time. The MSAA System Login page will appear as seen below.



Enter your email address and password, and click **Login** to access the secure MSAA System.





Once logged in, the system opens the Dashboard page by default.

You can navigate within the system using the top navigation bar or by clicking on the blocks at the bottom of the screen.



As TCs, you will have access to the following menu options:

- Dashboard: This will return you to the home page.
- My Organizations: This is where you will go to manage the educational organizations, such as state-, district-, school-, or classroom-level hierarchy, along with the users and students associated to each organization.
- ➤ Test Status Summary: This page provides an aggregated snap shot of all the tests your students are assigned to, the number of students assigned to each test, and the status of the test.
- My Students: This is the page TAs use to access student profiles, access test materials (such as the Directions for Test Administration) and start the student tests on the computer.
- ➤ Test Administration Training: This is the page that provides the training modules/ courses required for all users and allows the TA to take the required final quiz.



Sample Items: This page contains a few practice items that can be used to practice the online navigation, test assessment features, test students' AT devices, etc. before launching the actual test.

How to Unlock Your Account

Under certain conditions, a user's account will become locked and rendered unusable. This is an intentional security measure built into the platform. Here is why it happens and how to unlock your account.

Why Account Lockout Happens

A user's account will become locked for 1 hour after 5 failed attempts to login (for example, using the wrong password)

How to Unlock Your Account

To unlock your account, users have two options

- Wait an hour and the account will return to unlocked status (be sure to wait the full hour)
- Unlock the account immediately by requesting a new password:
 - select Request New Password from the login screen

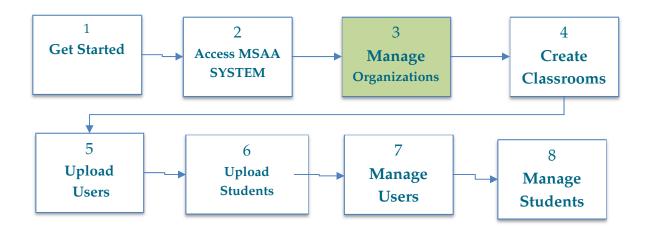


- o follow the onscreen instructions to receive a password reset link
- follow the instructions in the received email to reset your password (your account will be immediately unlocked)



Manage Organizations

This section prepares you to manage your organizations.



What Is An Organization?

In the MSAA System, an organization can be any of the four different hierarchy levels: state, district, school, and classroom. Each organization level is defined by:

- Organization ID: Organization ID or Org ID is a unique system-generated identification that the MSAA System has created for each state, district, school, or classroom. Some organizations, such as states, districts, and schools have been created in the back end using the predefined list of districts and schools submitted by states reps.
- ➤ **Organization Name:** The organization name is the one your state provided before the test window. The system will not recognize any other name than the one provided initially.
- ➤ Code: The code is a required field for schools. Other organization levels can leave the code blank. The code is the one your state provided with the district or school name at creation. The code is typically used outside of the MSAA System, while Org ID is generated by and used within the MSAA System only.
- Organization Level: MSAA System accepts the following organization levels:
 - o State
 - District
 - School
 - o Classroom



Note: A *child organization* refers to the lower-level organization from which it was created. For example, the state organization is considered the parent organization. When we create a district within that state, the district is the child organization of the state. This relationship analogy continues down the hierarchy line. A classroom is considered a child of the school, which in this case is the parent organization.

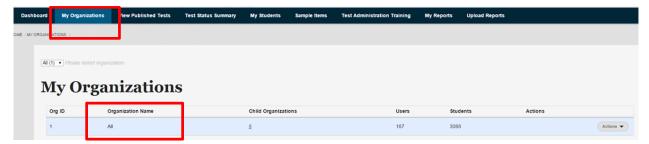
It is important to understand these relationships as some functions, such as creating an organization, have to be performed at the *parent* organization level.

My Organizations

When you access the MSAA System with a TC role, you will see the **My Organization** link in the top navigation bar. When you click on this link, the organizations that have been assigned to you will be listed in a table.

If you are a state-level TC, you will start by seeing state-level information.

If you are a school TC, you will see information pertaining to your school only. Note: Users may be assigned to more than one organization at any level.



Organization Drill Down

As a TC, you are able to drill down to lower levels in the hierarchy. For example, if you are school TC, you will be able to see your school organization and drill down to the classroom level. If you are a state TC, you will be able to drill down to a district, school, and classroom level by clicking on the numbered link within the appropriate columns. Any text that is blue and underlined is a hyperlink—meaning you can click on it to drill down for more information. For example, in the previous screenshot, clicking on "11" in the Districts column will open the following page.





Now you will see the list of districts along with the number of schools, users, and students associated with each district. You can continue to drill down to each level by clicking on the hyperlink in each column. For example, in the above screenshot, you can click on the number in the **Schools** column to view the schools in that district, you can click on **Users** to see all the educators in the district, or you can click on the **Students** link to see all the students in the district.

Note that the number of users includes all the TAs and TCs associated to the organization (district in the above screenshot) in the same row.

My Organization Actions

Each row provides you with an **Actions** button. Clicking the button opens the actions you can perform at that level. The list of available actions is dynamic and will change based on the level of the hierarchy you are viewing. For example, the Edit Organization action is not available for a state-level organization, but it is available for the child organization levels in the hierarchy. The following screenshot illustrates the **Actions** button options for a district row in the table.

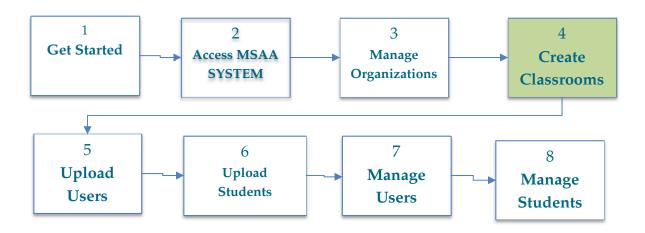


Create Classrooms

This section prepares the TC to create and manage aditional organizations, such as classrooms in the MSAA System. You can create classrooms to which you can assign TAs and students. Check with your State MSAA Coordinator to determine whether this



is a required step for you. If so, make sure to complete it before the registration window end on March 4, 2016, as it will affect the test form assignments.



Create a Child Organization

The majority of the organizations (districts and schools) have already been created in the MSAA System. Nonetheless, the system allows you to create more organizations at any level of hierarchy for each state based on your user role permissions. Check with your State MSAA Coordinator for any state-specific policies related to adding organizations.

The process to create an organization is the same regardless of the level of hierarchy being added. The only difference will be *where* you start the process. If you want to create a school, you will need to start from the parent organization—the district. If you want to create a classroom, you will need to start from the parent organization—the school.

Here, we walk through creating a classroom, which is a child organization for a school.

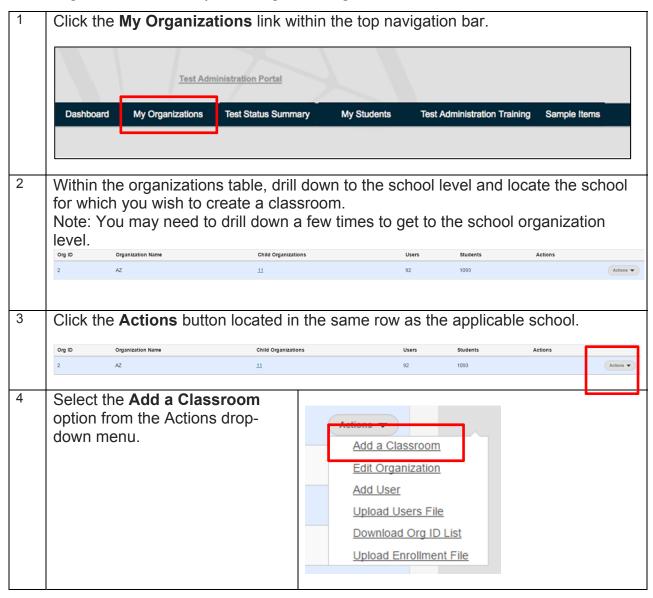
Recommendations for Creating Classrooms

- Check with your state MSAA Coordinator to determine if this is a required step
- Create classrooms prior to uploading students
- Create one class per teacher per school
- Use the following naming protocol: Teacher Last Name_First Name



Create a Classroom

Classrooms are a way in which to organize the students in your schools and limit the number of students TAs can see when they go to edit student profiles or start tests. The following instructions walk you through creating a new classroom for a school.





The *Add Classroom* page opens. Add Classroom Enter the classroom information. Organization Name: Parent Organization Required. Type in the Baker County Senior High School classroom name (e.g., Ms. Smith's class). Please note Organizational Code you cannot use a name that already exists within the same parent organization. You must Organization Name * have something in the name that differentiates it from other classrooms. Submit Cancel Organization Code: Optional Most states have a code for districts and schools. You may use a code for your classrooms as well. If not, you can leave it blank. (Note that the code is required when you are creating a new school in the system.) Click Submit. A confirmation is displayed on the top of the page. You will also see the new class added to the school organization. 'Baker County Senior High School' Classrooms Org ID 399 Ms. Smith 0

Notice that the new classroom has been added, but there are zero users or students associated with the classroom. You must associate students and TAs to this new classroom.

Note: If a class is created prior to registering students, then register students using the Student Registration Template. This is available through the "Actions" menu in My Organizations.

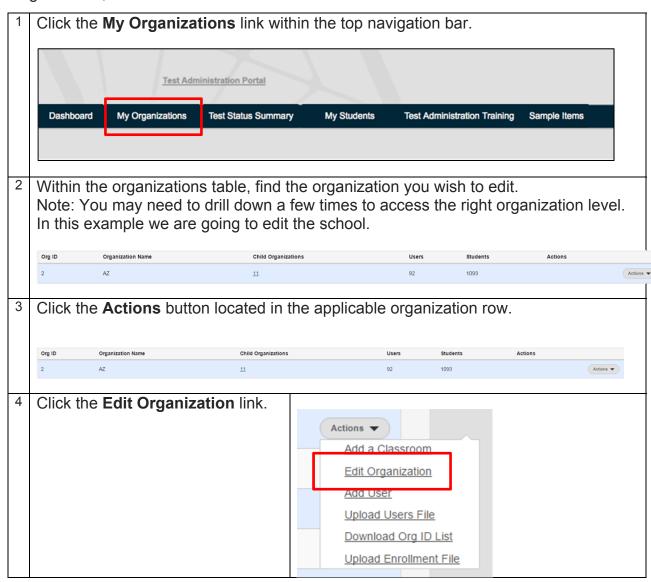


Follow the instructions to associate users and students to the classroom in the sections:

- Manage Users (see page 45)
- Manage Students (see page 57)

Edit an Organization

The only information that can be edited in the organization screen will be the organization name and/or code. Check with your State MSAA Coordinator regarding state policy related to adding and editing organizations. To view and possibly edit the organization, follow the instructions below.





The Edit Organization page Ms. Smith (399) opens. Make your changes. Please note: Parent Organization You cannot use a name Baker County Senior High School that already exists within the same parent Organizational Code organization. 1234 Code is required for school and district organizations. Organization Name * Click Submit. Ms. Smith Cancel Submit A confirmation is displayed on the top of the page. Georgia (5)

Organizations cannot be deleted once they have been created.

The process for manually creating or editing a school and district organization is the same as described in this section. You will just need to be sure you are on the parent organization level to create the child organization.

Upload Users File

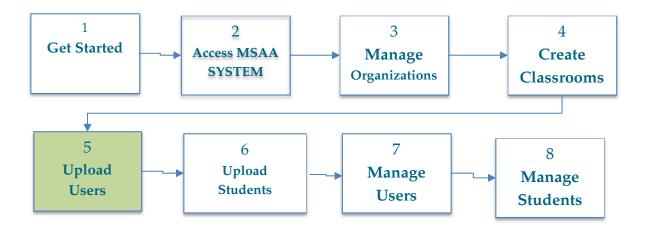
This section prepares you to upload the Users File (TAs/TCs) into the MSAA System and to manage users after the Users File has been uploaded.

Please check with your State MSAA Coordinator to determine who will be responsible for this required step or see instructions that were contained in your Welcome email. Some states are performing this action at the state level, while other states are requiring district/school TCs to perform this action.

If you are responsible for performing this function, the user upload process must be completed as described prior to the end of the registration period. This will ensure accurate test form assignment to your students.

If you are not responsible for uploading student and user information you may skip the Upload Users sections of this guide.





Users Upload Checklist

The following section describes the required steps upload the Users File during the registration window:

- ✓ Locate and download the Org ID file.
- ✓ Download the latest Users Template from MSAA System.
- ✓ Fill in the template with your TAs' and TCs' data (without changing the layout/format).
- ✓ Copy and paste the correct Org ID and Org Name using the MSAA System Org ID file into the Users File.
- ✓ Delete the Read Me tab and save the template as a .csv file.
- ✓ Start to upload the Users File.

Step 1: Download Org ID

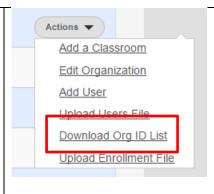
Within the Users File there are required fields regarding the organization ID and name. When uploading a file of user or student records, it is crucial to provide the system with the correct Org ID and organization name that the MSAA System recognizes. Otherwise, the system will reject the records as missing valid data in these two columns, which means the students will not be created in the MSAA System.



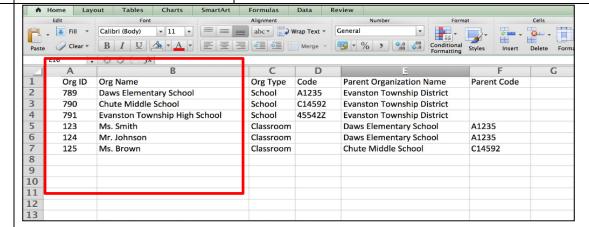
Click the My Organizations link from the top navigation bar. Test Administration Portal Test Administration Training Dashboard My Organizations Test Status Summary My Students Sample Items 2 The list of organizations that you or the district designee has permission to view will be displayed. 'All' States Within the organizations table, find the organization for which you wish to retrieve a list of child organizations. In the screenshot above, we are starting at the state level, but want to drill down to view the Org IDs for a district. Click on the number in the Districts column. 3 'AZ' Districts Child Organizations HAD 33 857 CVD Chino Valley District 5 Grotto River District Locate the district (or other organization) for which you wish to view the Org IDs and name file. Click on Actions.



4 Select the **Download Org ID** option from the Actions dropdown menu on the parent organization row.



5



The list of child organizations for the selected level will open in Excel.

The following columns are available in the downloaded Org ID file:

- MSAA System Org ID
- Org Name
- Org Type Code
- Parent Organization Name
- Parent Code

You will need the information in columns A and B only for entry into your Users File described in the next section.

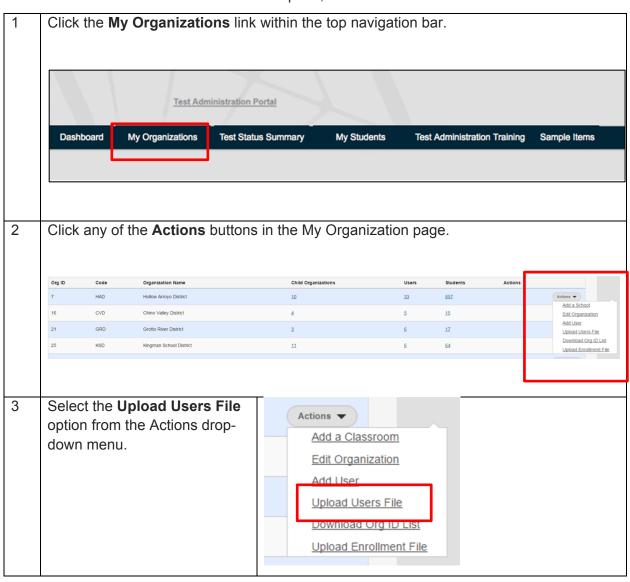
No matter which level you are on—state, district, or school—you can access this list and it will display all the child organizations that belong to the parent organization level.

Copy and paste (or use a formula) to update your Users File with the correct Org ID and name. Now that you have this file open, you may minimize it until you are ready to copy/paste Columns A&B information into the Users Template.



Step 2: Download & Complete Users Template

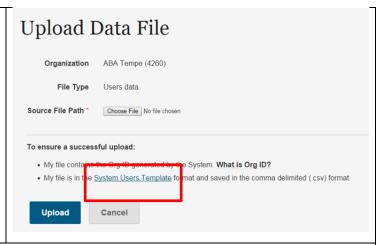
Now that you have the Org IDs and name list, when you are ready to upload your users' data into the MSAA System, you will need to open the Users Template. The Users Template is necessary to ensure your file layout and format are the same as what the system expects. To access the latest version of the Users Template, follow the instructions below.





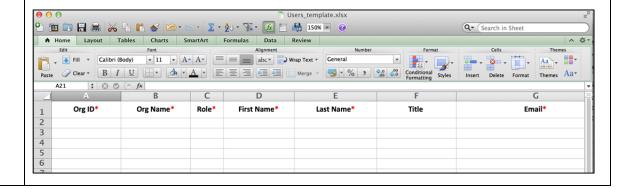
4 The Upload Data File page opens.

Click the **System Users Template** link.



Open the template in Excel and transfer the TA and TC information into the template to ensure you are working with the most up-to-date template.

Copy the Org ID and name information from the org list downloaded from the MSAA system into this template. Please note that the Org ID is the identification number assigned by the MSAA System and differs from the state-assigned code. Refer to page 21 in this guide for instructions on how to download the Org ID File.



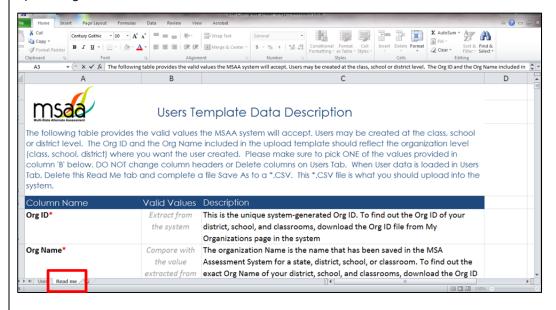


6 The template also includes a second tab titled "Read me."

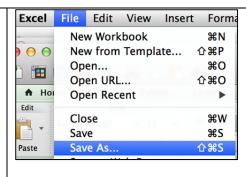
The Read me tab contains instructions on how to complete the Users Template. It provides the list of columns along with the valid values the system needs to capture data.

This tab is for your information and can be used while copying your data into the template.

Note: You must delete the Read me tab prior to saving the file as a .csv document and uploading the file.



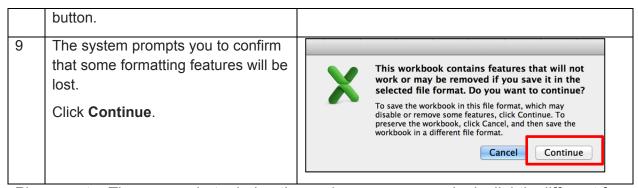
7 After copying the TA and TC information into the Users Template file, select the **Save as** option from the File menu.



8 Select the Comma Separated
Values (.csv) option from the Format
drop-down menu when the Save As
popup opens. Then click the **Save**

Format: Comma Separated Values (.csv) \$





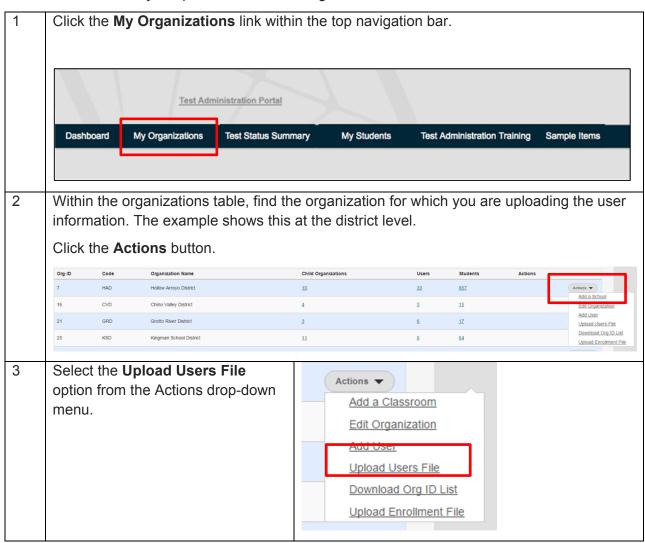
Please note: The screenshots during the saving process may look slightly different for you depending on your version of Microsoft Office.



Step 3: Upload Users File

Before uploading the Users File, make sure you have completed the following tasks:

- ✓ I have downloaded the latest Users Template from MSAA System.
- ✓ I filled in the template with my users (TCs and TAs) data (without changing the layout/format).
- ✓ I copied and pasted the correct Org ID and Org Name using the MSAA System Org ID file.
- ✓ I deleted the Read me tab and saved the template as a .csv file.
- ✓ Now I'm ready to upload the file following instructions below.





The Upload Data File page opens. HOME / MY ORGANIZATIONS / "BT DISTRICT" SCHOOLS / UPLOAD DATA FILE Click the **Choose File** button and select the registration file to be **Upload Data File** uploaded. BT District (340) Organization File Type Users data Source File Path * Choose File No file chosen To ensure a successful upload: My file contains the Org ID generated by the System. What is Org ID? • My file is in System Users Template format Upload Cancel When prompted, locate and select 5 your file and click Open. Desktop Projects
All My Files Applications
Documents Oownloads Remote Disc Hide extension Cancel Open The file selected is listed in the Source File Path section (not shown here). **Upload Data File** Click the **Upload** button in the BT District (340) Organization Upload Data File page. File Type Users data Source File Path * Choose File No file chosen To ensure a successful upload: . My file contains the Org ID generated by the System. What is Org ID? My file is in <u>System Users Template</u> format Upload Cancel

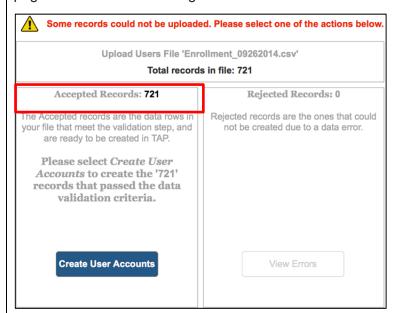


- 7 The system is going to validate the information that is in your template. The following criteria must be met in order for a record to pass the validation step:
 - ✓ Org ID must exist in MSAA System.
 - ✓ Organization name (the exact spelling) must exist in the MSAA System
 - ✓ Org ID must match with the given organization name.
 - ✓ Org ID must be within the current user's permission area.
 - ✓ TAs must be associated to district-, school-, or classroom-level organizations (no state).
 - ✓ If more than one organization is provided for a user, separate the organizations with comma in both Org ID and Org Name columns.
 - ✓ The email address provided for each user should be unique. The system rejects
 duplicate records.
 - ✓ Required fields must have a valid value (required fields are: Org ID, Org Name, Role, First Name, Last Name, Email). Valid values for each column are provided in the Read me tab of Users Template.

The validation step may take a few minutes to complete.

8.a No Failed Validation Errors

Once done, the Validation Summary page opens. If there are no rejected records, the page looks like the following screenshot:





9a	Click Create User Accounts.	Create User Accounts
10a	The system creates all the users (TC and TA) you had in your use file and provides you with a confirmation.	'556' user accounts were created successfully. The new users just received an email to their email addresses. New users are provided with a temporary URL where they can set up their own passwords in TAP.
8b	Records that Failed Validation	
	provides the count of accepted re	are some records that failed the validation, the system ecords versus the rejected ones. ed. Please select one of the actions below.
	Upload Users File 'Users_09262014.csv'	
	Total record	
	Accepted Records: 556	Rejected Records: 165
	The Accepted records are the data rows in your file that meet the validation step, and are ready to be created in TAP.	Rejected records are the ones that could not be created due to a data error.
	Please select Create User Accounts to create the '556' records that passed the data validation criteria.	Please select View Errors to view the '165' records that could not be uploaded.
	Create User Accounts	View Errors Cancel Back to re-upload
9b	Before viewing and fixing the recretords that were accepted.	ords that failed validation, you must first create the
10b	Click Create User Accounts.	Create User Accounts



11b The system provides a confirmation message.

Upload Data Confirmation

'556' user accounts were created successfully.

- The new users just received an email to their email addresses.
- New users are provided with a temporary URL where they can set up their own passwords in TAP.



Note that '165' out of '771' rejected records were not created in TAP. You can <u>export rejected records</u> to correct and re-upload them later. Beyond this page, the system will not keep track of them.

View Rejected Records

Now you have to work on the records that failed validation.

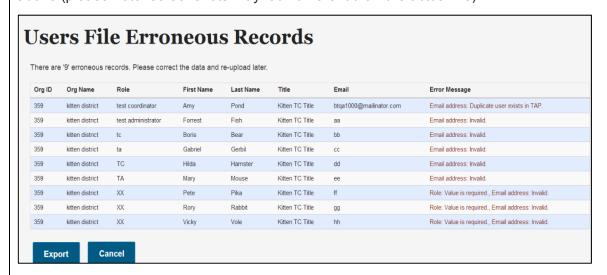
To do this, click **View Rejected Records**. You will be able to view the records that failed at validation and are not yet saved in the system.

View Rejected Records



The Exceptions page opens. Make sure to scroll down to see all the records if needed.

Each line is a rejected record. The reason for rejection can be found in the Error Message column. Reasons for rejection are based on the validation criteria provided in step 7 above (please note: screenshots may look different than the actual file).



14b You must click on the **Export**button to export the records. Note:
The system will NOT keep track of rejected records beyond this page.



15b The rejected records will open in a Users Template that is already saved as a .csv file.

Make sure to save this .csv file on your computer. Exit the Users Upload page in the MSAA System and return to your .csv file to correct each record. **We recommend correcting the exported file because it will contain only the rejected records.**

When you are ready to re-upload the file with the corrections, follow the upload steps as described here.

Because these records were initially rejected, they have not been created in the system, therefore when you re-upload the correct files, the system will see them as original records and not duplicates.

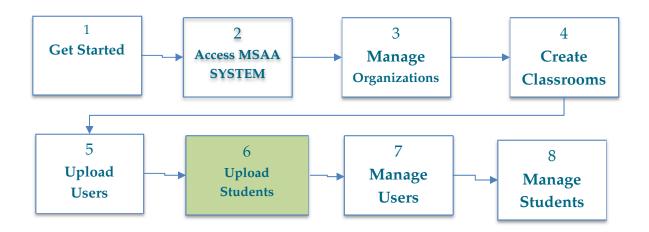
Upload Student Registration File

This section prepares you to upload a student records into the MSAA System. This guide refers to the student upload process as Registration. The MSAA System uses the term enrollment, so some screenshots and references reflect "Enrollment" instead of Registration. All participating schools are required to upload their student Registration File into the MSAA System.



Please check with your State MSAA Coordinator to determine who will be responsible for this required step or see instructions that were contained in your Welcome email. Some states are performing this action at the state level, while other states are requiring district/school TCs to perform this action.

If you are responsible for performing this function, you must complete the registration process as described here for students and users. This will ensure accurate test form assignment to your students.



Student Registration File Upload Checklist

The following section will describe the required steps for uploading the student Registration File during the registration window:

- ✓ Locate and download the Org ID file
- ✓ Download the latest Registration Template from the MSAA System through the "Actions" menu in My Organizations.
- ✓ Fill in the template with your students data (without changing the layout/format)
- ✓ Copy and paste the correct Org ID and Org Name using the MSAA System Org ID file into the appropriate columns in the Template
- ✓ Delete the Read me tab from the Template and save it as a .csv file.
- ✓ Upload the student registration file, correct any validation records

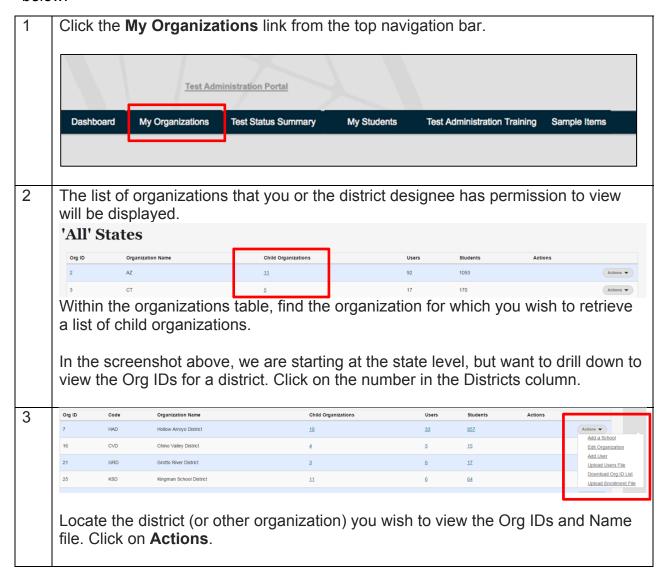
Step 1: Download Org ID

Within the student registration File (and the Users File, discussed above), there are required fields regarding the organization ID and name. When uploading a file of user or



student records, it is crucial to provide the system with the correct Org ID and organization name that the MSAA System recognizes. Otherwise, the system will reject the records as missing valid data in these two columns, which means the students will not be created in the MSAA System.

To find the Org ID and Org Name that the system can recognize, and which you will enter into your registration template file that you will be uploading, follow the instructions below.





Select the **Download Org ID** Actions option from the Actions drop-Add a Classroom down menu in the parent **Edit Organization** organization row. Add User Download Org ID List Upload Enrollment File 5 ▼ = abc ▼ 💨 Wrap Text ▼ C D Parent Organization Name Parent Code Org ID Org Name Org Type Code 789 Daws Elementary School chool A1235 **Evanston Township District** 790 Chute Middle School chool C14592 **Evanston Township District** 791 Evanston Township High School chool 45542Z **Evanston Township District** 4 5 7 8 A1235 Classroom Daws Elementary School 124 Mr. Johnson Classroom Daws Elementary School A1235 C14592 125 Classroom Chute Middle School Ms. Brown 10 The list of child organizations for the selected level will open in Excel. The following columns are available in the downloaded Org ID file: MSAA System Org ID Org Name Org Type Code Parent Organization Name Parent Code You need the information in columns A and B only for entry into your student Registration File described in the next section. No matter which level you are on—state, district, or school—you can access this list and it will display all the child organizations that belong to the parent organization. Copy and paste (or use a formula) to update your student Registration File with the 6 correct Org ID and name.

Now that you have this file open, you may minimize it until you are ready to

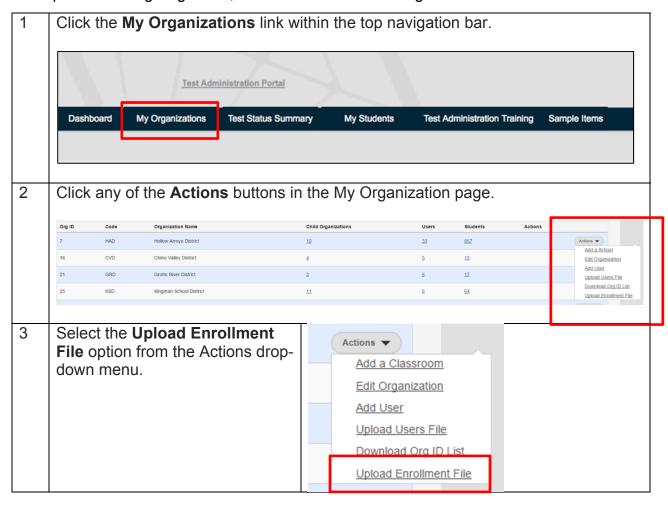
copy/paste columns A&B information into the Registration Template.



Step 2: Download & Complete Registration Template

Now that you have the Org IDs and Names list, open the Registration Template to upload the students' information into the MSAA System. The Registration Template is necessary to ensure your file layout and format is the same as what the system expects. To access the latest version of the template, follow the instructions below.

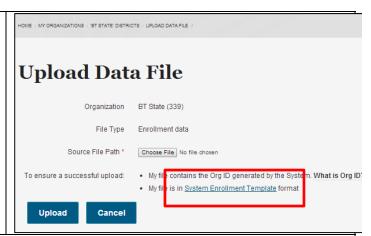
Note: Students can be listed at the school or class level. However, if a student has multiple teachers giving a test, that student should be registered at the school level.





4 The Upload Data File page opens in the system.

Click the **System Enrollment Template** link.



The template opens in Excel. Once the template is open, transfer your student information into the template to ensure you are working with the most up-to-date template.

Also, retrieve and enter the Org ID and Name information from the Org List into this template.



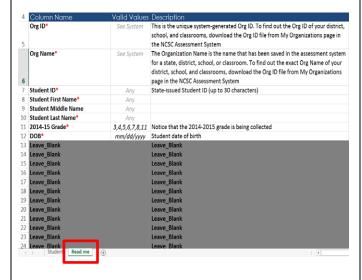
Note: Columns I–Y should be left blank. Do no enter information in them and do not delete them.

The template also includes a second tab titled "Read me."

The Read me tab within the template contains instructions on how to complete the Registration Template. It provides the list of columns along with the valid values the system needs to capture data.

This tab is for your information and can be used while copying your data into the template.

Note: You must delete the





	Read me tab prior to saving the file as a .csv document and uploading the file.	
7	After you have copied your student information into the Registration Template file and have deleted the Read me tab, select the Save as option from the File menu.	File Edit View Insert Forma
8	Select the Comma Separated Values (.csv) option from the Format drop-down menu. Then click the Save button.	Format: Comma Separated Values (.csv)
9	The system prompts you to confirm that some formatting features will be lost. Click Continue . The .csv registration template will be saved on your computer.	This workbook contains features that will not work or may be removed if you save it in the selected file format. Do you want to continue? To save the workbook in this file format, which may disable or remove some features, click Continue. To preserve the workbook, click Cancel, and then save the workbook in a different file format. Cancel Continue

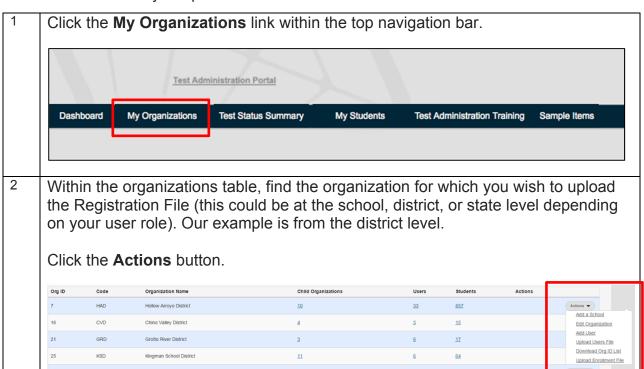
Please note: The screenshots during the saving process may look slightly different for you depending on your version of Microsoft Office.



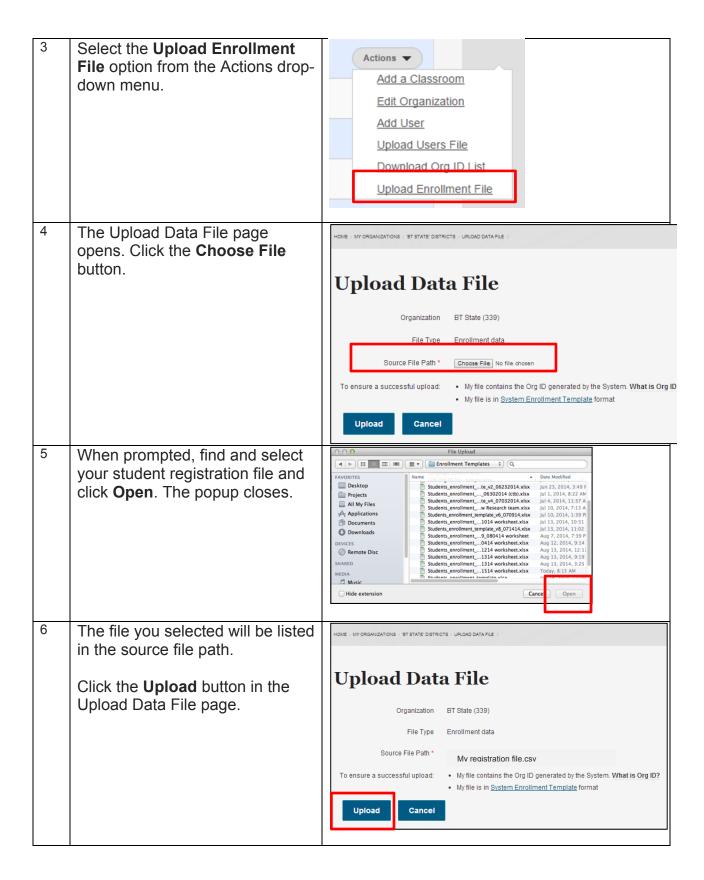
Step 3: Upload Registration File

Once all the student information has been copied into the Registration Template and you have verified the information is in the same format and layout as required in the template, you are ready to upload it into the MSAA System. Before uploading a Registration File, make sure you have completed the following tasks described in the previous sections:

- ✓ I have downloaded the latest Registration Template from the MSAA System though the "Actions" menu in My Organizations.
- ✓ I completed the template with my student data (without changing the layout/format).
- ✓ I copied and pasted the correct Org ID and Org Name using the MSAA System Org ID file into the registration template.
- ✓ I deleted the Read me tab and saved the template as a .cvs file.
- ✓ Now I'm ready to upload the file.







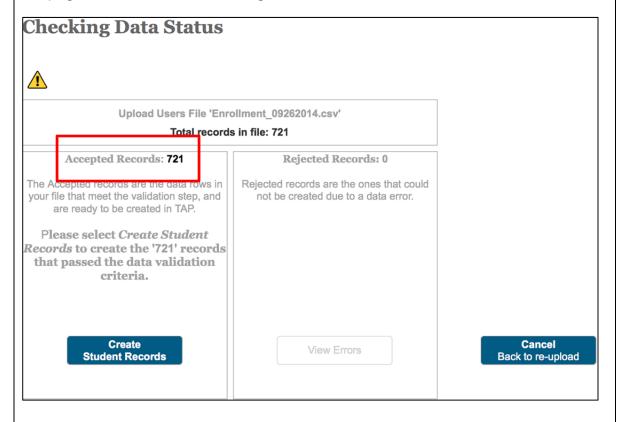


- The system is going to validate the information that is in your template. The following criteria must be met in order for a record to pass the validation step:
 - ✓ Org ID must exist in MSAA System.
 - ✓ Organization name (the exact spelling) must exist in the MSAA System.
 - ✓ Org ID must match with the given organization name.
 - ✓ Org ID must be within the current user's permission area.
 - ✓ Each student must be associated to one organization only, and the provided organization must be a classroom or school level (students cannot be associated to state and district).
 - ✓ The student ID (the state-issued ID) should be unique within the state. The
 system rejects duplicate records.
 - ✓ Date of birth must be in the required format (mm/dd/yyyy).
 - ✓ Required fields must have a valid value (Required fields are: Org ID, Org Name, First Name, Last Name, Grade, DOB). Valid values for each column are provided in the Read me tab of Student Registration Template.
 - ✓ Invalid grade (accepted grades are 3, 4, 5, 6, 7, 8, and 11).

The validation step may take a while to complete.

8.a **No Validation Errors**

Once done, the Validation Summary page opens. If there are no rejected records, the page will look like the following screenshot:





9a 10a	Click Create Student Records. The system will proceed to create all the students you had your registration file and that successfully passed the validation criteria. Once complete, you will see a confirmation message. The students have been created and you can either repeat these step for other organizations (if necessary) or move on to	Create Student Records Upload Data Confirmation '721' student records were created successfully. You can access the new student records and complete their profile.				
8.b	uploading users. b Records that Failed Validation After validation at step 7, if there are some records that failed the validation, the system provides the count of accepted records versus the rejected ones: Checking Data Status Some records could not be uploaded. Please select one of the actions below. Upload Users File 'Enrollment_09262014.csv'					
	your file that meet the validation step, and are ready to be created in TAP. Please select Create Student Please	Rejected Records: 165 Eled records are the ones that could be created due to a data error. Se select View Errors to view 65' records that could not be uploaded. View Errors Cancel Back to re-upload				
9b	Before viewing and fixing the records that failed validation, you must first create					
10b	the records that were accepted. Click Create Student Records.	Create Student Records				



11b The system provides a confirmation message.

Upload Data Confirmation

'556' student records were created successfully.

You can access the new student records and complete their profile.



Note that '165' out of '771' rejected records were not created in TAP. You can <u>export rejected records</u> to correct and re-upload them later. Beyond this page, the system will not keep track of them.

View Rejected Records

Now that you have some of your student records created in the MSAA System, fix the errors for the rejected records.

Click **View Rejected Records** to view the student records that failed at validation and are not saved in the system yet.

View Rejected Records

The Exceptions page opens. Make sure to scroll down to see all the records if needed. Each line is a rejected record. The reason for rejection can be found in the Error Message column. Reasons for rejection are based on the validation criteria provided in step 7 above.

Enrollment File Rejected Records

There are '165' erroneous records. Please correct the data and re-upload later.

Org ID	Org Name	Student ID	First Name	Last Name	Grade	Error Message
123456	Lincoln Middle School	123454Z	Mary	Brown	5	Org ID not found
123457	Lincoln Township High School	A8797	Joe	White	5	Org ID and name do not match
123458	Lincoln Middle School	879879	John	Smith	6	Duplicate record
123458	Lincoln Township High School	s65765	Alex	Bellin	5	Duplicate record;Org ID and name do not match
98098	Chute Middle School	8798A34	Bill	Shaw		Grade is required
98098	Chute Middle School		Maria	Lopez	6	Student ID is required;DOB is required

Export

Cancel



14b You **must** click on the **Export** button to export the records into the .csv file, as the system will NOT keep track of rejected records beyond this page.

Export

The rejected records will open up in a registration template that is already saved as a .csv file.

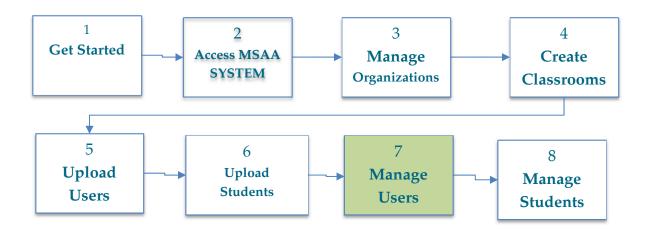
Make sure to save this .csv file on your computer. Exit the Enrollment Upload page in the MSAA System and return to your .csv file to correct each record. We recommend correcting the exported file because it will contain only the rejected records.

When you are ready to re-upload the file with the corrections, follow the upload steps as described here.

Because these records were initially rejected, they have not been created in the system, therefore when you re-upload the correct files, the system will see them as original records and not duplicates.

Manage Users

This section prepares you to manage the users you have access to.

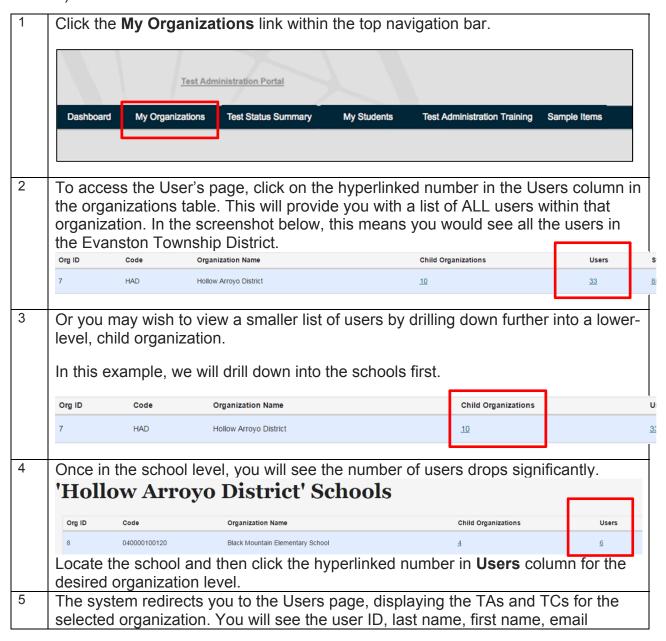




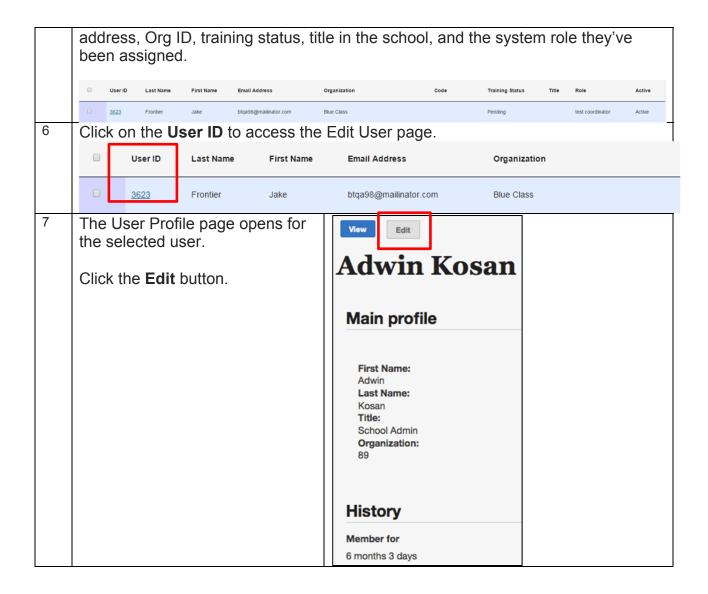
Assign Organizations to Users

If a classroom organization was created (see pages 15-18), you will need to assign at least one TA to it. Once the TA is assigned to the classroom, he or she will only be able to access (and therefore start tests for) the students who are also associated to the same classroom.

Additionally, you can change the organization that is assigned to a user, when and if needed. Users can be assigned to more than one organization (classroom, school, or district).



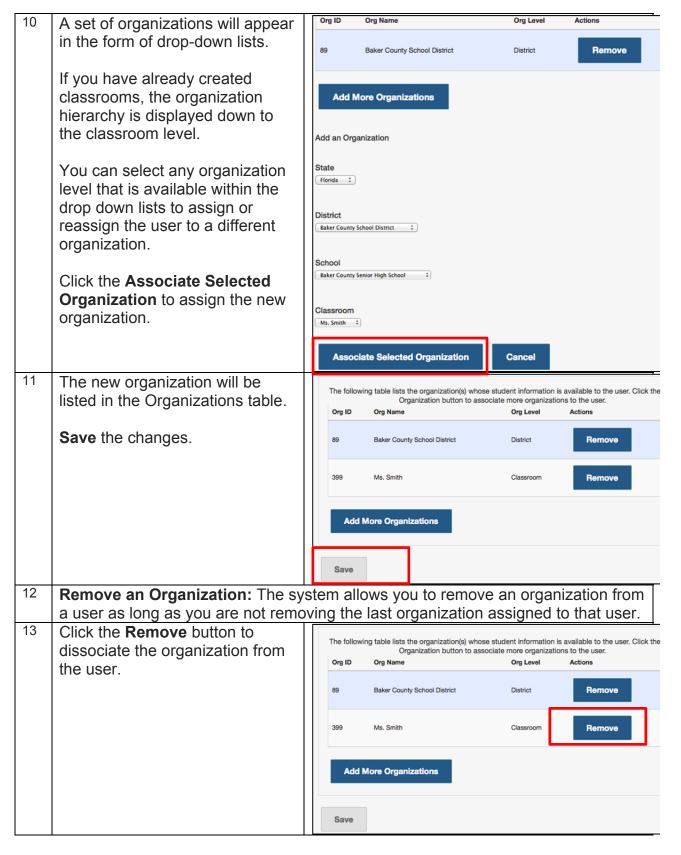






To associate the user to an Edit View organization, click the Main Account LMS Profile Main profile Profile button. **Adwin Kosan** Username * Spaces are allowed; punctuation is not allowed except for periods, hyphens, apos btqa10 E-mail address * A valid e-mail address. All e-mails from the system will be sent to this address. The be used if you wish to receive a new password or wish to receive certain news or i btqa10@breaktech.org **Password** Password strength: 9 The list of organization(s) assigned to the user appears in a Account LMS Profile Main profile table at the bottom of the screen. **Adwin Kosan** Click the Add More Organizations button to view the First Name * organization hierarchy drop-down Adwin menus. Last Name * Kosan School Admin The following table lists the organization(s) whose student information is available to the user. Click t Organization button to associate more organizations to the user. Org ID Org Name Org Level Remove Baker County School District District Add More Organizations







The new organization list will be displayed in the Organizations table.

Make sure to save the changes by clicking the Save button.

The following table lists the organization(s) whose student information is available to the user. Click Organization button to associate more organizations to the user.

Org ID Org Name Org Level Actions

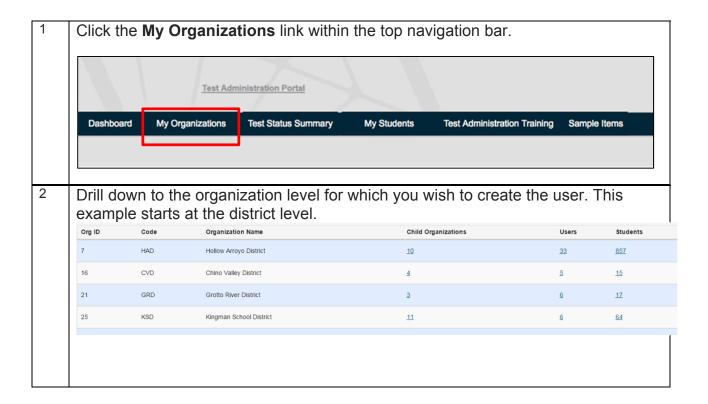
Remove

Add More Organizations

Add More Organizations

Create Users

All users should have been created during the registration window. However, there may be a need to create a TA or TC manually in the system if that user was not part of the upload process.





Click the **Actions** Button Actions -Click Add User Add a Classroom **Edit Organization** Add User Upload Users File Download Org ID List Upload Enrollment File The Add User page is displayed. Add User Fill in all required fields that are indicated with an asterisk after This web page allows administrators to register new users. Users' e-mail addresses and us the field name. The fields to complete are: > Email Address: Type the TA's email address in this field. Password/Confirm Confirm e-mail address * Password: Create the TA's password. Passwords should conform to school/district Password * policy, if applicable. Password strength: Passwords should be at least 6 characters in length, and it is advisable to use a combination of letters and Confirm password * numbers. Be sure to enter the password in both the password field and the confirm password field.



> Role: Select the Test test administrator Administrator or Test test coordinator Coordinator option Notify user of new account Notify User of New **Account:** Select this check Main profile box to ensure the systemgenerated welcome email is First Name * sent to the user with their login information. First/Last Name > **Title:** specific to user title in Last Name * the school/district Title > State: This field should State default based on your profile Arizona • > **District**: This field should also default based on your profile. If you are a TC in District more than one district, click Hollow Pond District Edit ▼ on the field and select the appropriate district from the School list. Black Mountain School • > School: Click in the field and select the user's school from the list. If the user will be Classroom responsible for students in All • multiple schools, select the All option in the School drop-Associate Selected Organization down list. At this time you may only select one school or the All schools option from the drop down list. > Classroom: If classrooms are created in your school and you wish to associate the Create new account user to one or more, click in the field and select the classroom. After you complete the fields, click on Associate Selected

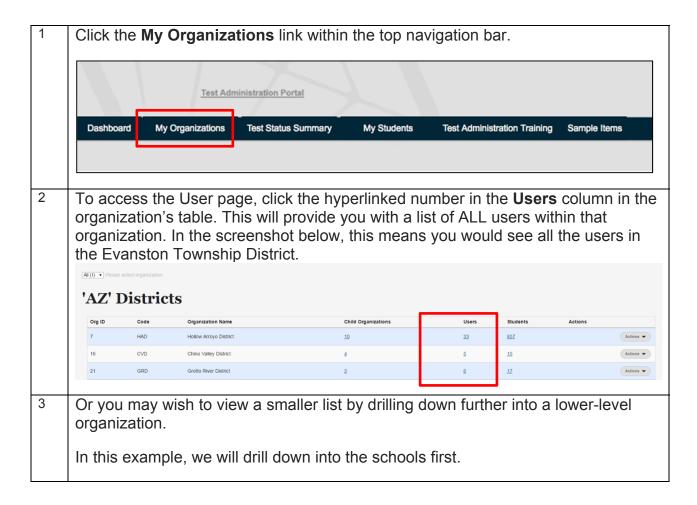


Organizations. You will see the organization has The following table lists the organization(s) whose student information is available to the user. Click the Add Organization button to associate more been added to the user's profile. organizations to the user. Org Level Next, click on Create New Black Mountain School Account. Add More Organizations Create new account You will receive a confirmation message that the user has been Created a new user account for maria. No e-mail has been sent. created. If you did not select to have the system notify the user of their new account (which sends the welcome email with log-in credentials) this will be the confirmation message. It warns that no email has been sent to the user. At this time there is no way to correct this once the user has been created. You will be responsible for contacting the user and providing their log-in credentials. The user can go directly to website and log in at https://www.msaaassessment.org If you did select to have the system notify the user of the new account, you will receive this **System Users** confirmation message. The user will receive their log-in credentials with further instructions included in the welcome email.

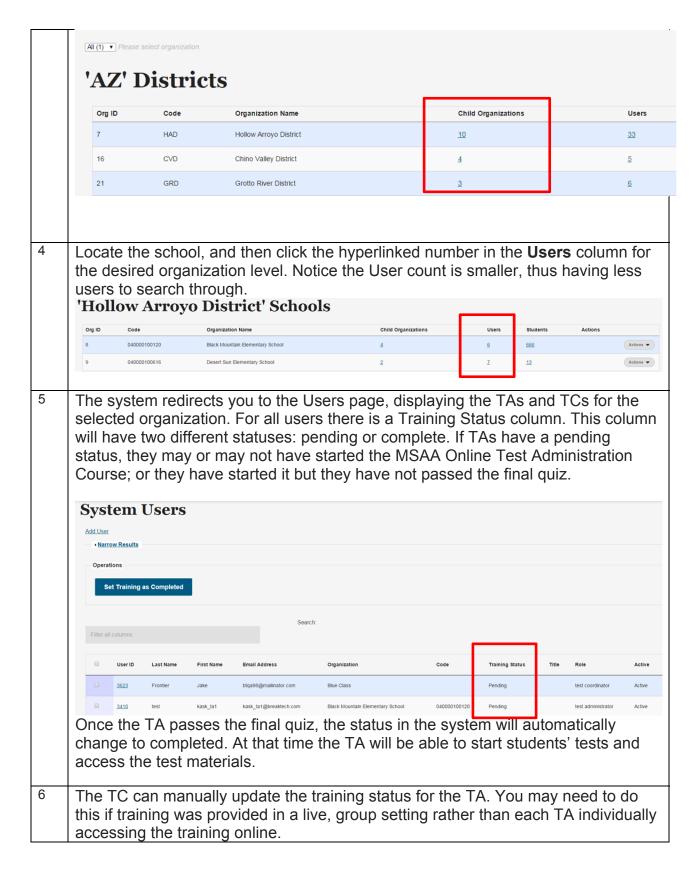


Track Test Administrators' Training Status

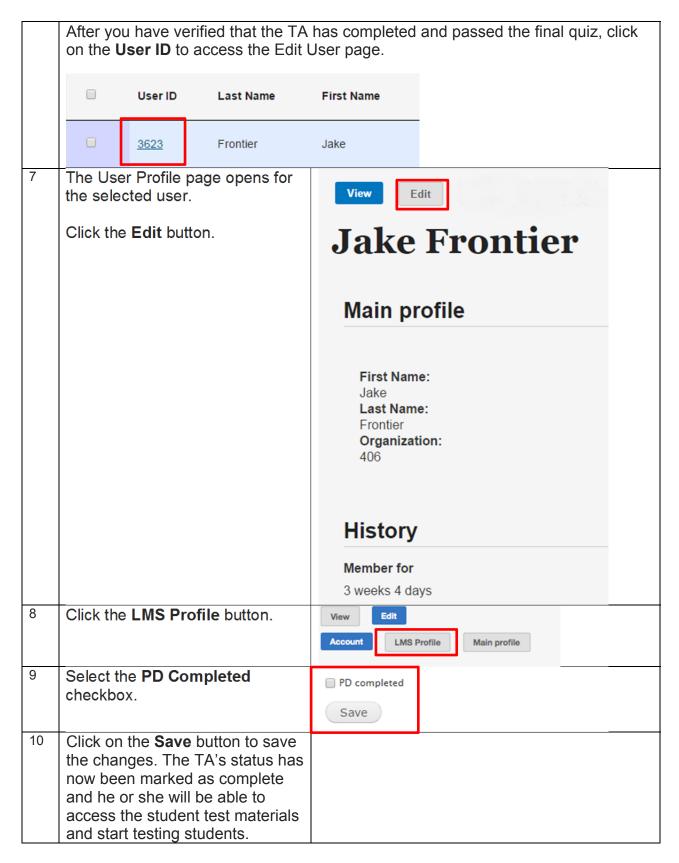
TCs can monitor TAs' training status in the Test Administration Portal. TAs are required to complete their training and pass the end-of-training final quiz with at least an 80% accuracy score. This will enable them to access the testing materials and test their students. The MSAA System will keep track of their completion status; however, TCs are permitted to manually mark a TA's training complete if neccessary. This section will describe how to view a TA's training completion status and/or mark their status as training completed.







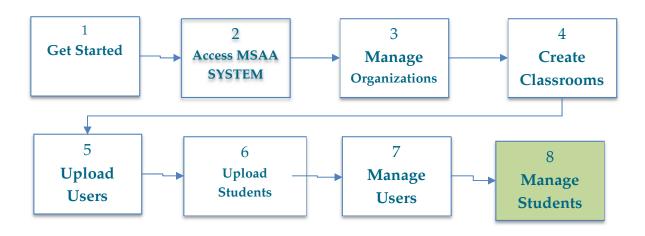




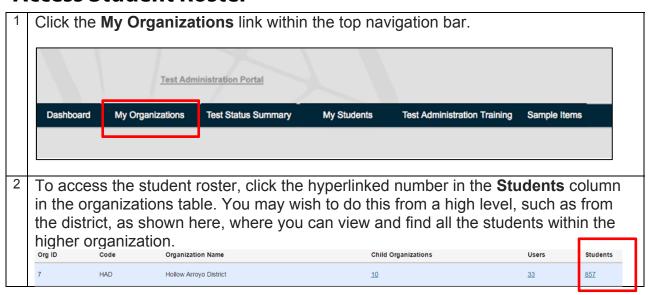


Manage Students

This section prepares you to manage the student roster in the Test Administration Portal. One of the reasons a TC may need to access the student roster is to reassign a student from school to classroom after having created the classroom in MSAA System.



Access Student Roster





Or you may want to drill down further to a smaller list of students. For example, here we will drill down to the students listed in a school. To do this, click on the hyperlinked number in the **Schools** column within the district. Child Organizations Users Students HAD Hollow Arrovo District 33 <u>857</u> Then, find the school within the district and click the hyperlinked number in the Students column. Org ID Code Child Organizations Students Organization Name 040000100120 Black Mountain Elementary School 666 The Student Roster page will display. This page displays the students for the selected organization. In the example illustrated here, the Student Roster page will display the 25 students in Black Mountain Elementary School. Verify that all participating students are listed. Student ID (system-generated ID) Student ID (state-issued) Student First Name School Name Current Grade Black Mountain Elementary School 74305182 Rattanachane_qa 77961839 Athena Sito Black Mountain Elementary School To access the student profile information (for viewing or editing), click on the **Student ID** for the student. Student ID Student ID Student First Name Student Last Name School Name (system-generated ID) 74305182 Willie Rattanachane ga Black Mountain Elementary School 77961839 Athena Sito Black Mountain Elementary School 37771075 Holden Baitne Black Mountain Elementary School - This space intentionally left blank. -



Moving a Student to a New School or Class

In situations where an existing student must be moved to a new class, school or district, their test assignments will move with a student to their new class, school or district, regardless of the test status (e.g., Not Started, In Progress, Closed or Submitted). The instructions below describe how to carry out such a transfer.

Permissions



To move a student, TAs and TCs must have permissions to the student's <u>current</u> school or class as well as the <u>new</u> school or class where the student is moving.

For example, if the student is moving to a new district, you must contact your State MSAA Coordinator to move this student.

Prepare for the Move

<u>Students with Tests In Progress</u>: Prior to moving a student to a new organization, the current TA should ensure that a student's test is saved and all supporting evidence is uploaded.

Move the Student

- > Log in to the MSAA System
- > Go to the **My Students** page
- > Use the drop down list to select the School or Class in which the student is currently enrolled.
- > Use the "Filter all columns" field to search for the student in question.

This search field is located above the table of students and searches the entire table for the information entered in the search box.



My Students		
Desert Sun Elementary School (9)	▼ Please select organization.	
Add Student		
Filter all columns		



> Click the hyperlink in the **Student ID** column to open the Student Profile.



Continued >

Britteny Phuma (1570)

- > On the **Demographics** tab of the Student Profile, scroll to the bottom to see the Organization to which the student belongs.
- > Use the drop down lists to select the student's new District, School or Class.
- > When the new Organization is selected, click **Save**.

Demographics LCI Accommodations: Before Test SRC Accomm

District
Hollow Arroyo District

School
Desert Sun Elementary School
Desert Willow Elementary School
Desert Willow Elementary School
Classroom
All

Save
Cancel

Once saved, a confirmation message appears above the student's name at the top of the page.

Updated Britteny Phuma (1570)

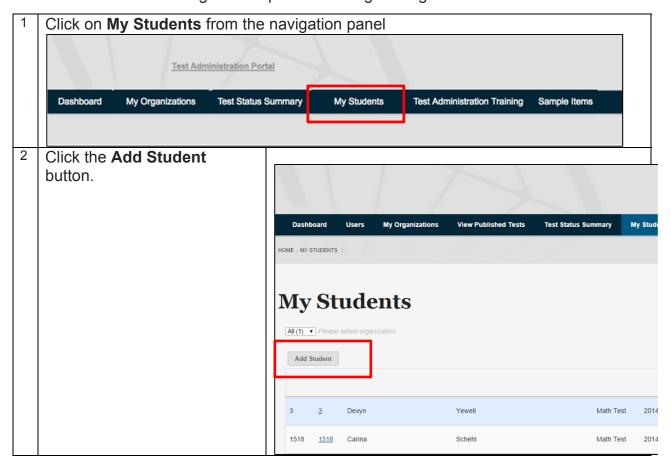


This student is now visible to all TCs and TAs with permission to view the new school or class. The new TA may start or resume the *Not Started* or *In-Progress* test by selecting the link under the **Actions** menu on appropriate line on the My Students page.



Create a Student

In some rare cases you may need to create a student manually if he or she was not included in the student registration process during the registration window.





Begin filling in all the required information (only) on the Demographics tab.

Add New Student

Demographics LCI Accommodations: Before Test SRC Accommodations: After Test

Save Cancel

Student ID *

Middle

Last Name *

Gender

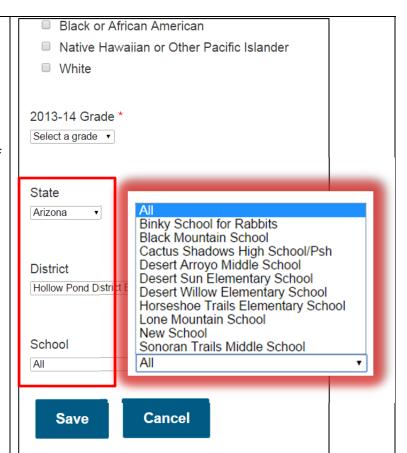
Male

Frest



The State, District, and/or School fields may default with information based on your user profile.

If you are only associated to one school, the School field will be completed. However, if you are associated to more than one organization at a level, you will have to make selections—as seen in the screenshot here where a school must be selected.





Click the **Save** button to create the student. State Arizona • The TA will complete the LCI, the Accommodations Before Test, and the Student Response Check tabs before District administering the test to the Hollow Pond District Edit ▼ student. School Black Mountain School Classroom Ms. Longo 4th Grade ▼ Cancel Save You will be returned to the My Successfully added Gracie Zapf (2147)! Students page and will see My Students your new student in the list (scrolling may be necessary). Add Student Student ID | Student First Name Student Last Name No test form assigned Gracie

When the student is created manually after the registration window, the system will assign the test form to the student automatically.

Reminder: TAs will complete the demographics, LCI, accommodations before test, and Student Response Check (SRC) information.



Assign Organizations to Students

If you are manually creating a student (who was not part of the registration upload) you will need to assign an organization to the student; or you may need to change the assigned organization. The following instructions walk you through organization re/assignment.

Go to the Student Profile page Devyn Yewell (3) as described in the previous table. The system opens the Demographics LCI Accommodations: Before Test SRC Accommodations: After Test Demographics tab by default. First Name * Click the **Edit** button. Devyn Middle Fagerxx xx Last Name * Date of Birth * May ▼ 3 ▼ 2006 ▼ Ethnicity Not Hispanic / Latino Race Asian, Black or African American, Native Hawaiian or Other Pacific School Name Black Mountain School 2013-14 Grade Return to student roster



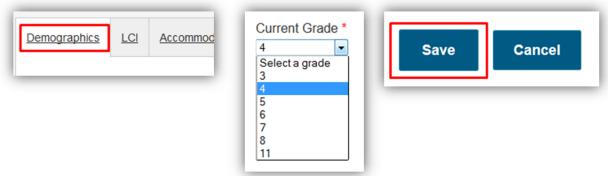
At the bottom of the page, the 2013-14 Grade * organization hierarchy is listed. State Arizona District Hollow Pond District Edit ▼ School Black Mountain School Classroom Class A Cancel 3 If you have already created 2013-14 Grade * classrooms, the organization 11 hierarchy is displayed down to the classroom level. State Arizona You can select any school or classroom from the drop down District menus to assign the student to Hollow Pond District Edit ▼ the appropriate organization hierarchy. Classroom School Class A All Class A Black Mountain School Save the changes by clicking the Class B Ms. Longo 4th Grade Purple Hill Classroom Save button. ıncel Classroom Zapf 5th grade Class A Cancel The student information has now been changed as noted by the Updated Devyn Yewell (3) green confirmation message. Devyn Yewell (3) Demographics LCI Accommodations: Before Test SRC Accommodations: After Test



How to update student grade assignment

On occasion it may be necessary to update a student's grade assignment. Although this may occur at any time during the testing window, it should be done as early as possible and preferably before administering the assessment to the student in question. To do so, follow the two-step process outlined below.

1. First, the TA/TC must update the grade information in student profile as shown below.



2. After completing step 1, the TA/TC must call the MSAA Service Center (1-866-834-8879), confirm your identity, and request a form reassignment to the new grade. The Service Center agent will prompt for the necessary information.



Please do not send student-identifiable information via email. TAs/TCs must phone this information in.

Measured Progress will notify the appropriate state contact of all reported grade changes.

Requests received by 2:00 PM ET will be processed within 24 hours. The new form assignment will be visible in the MSAA System.



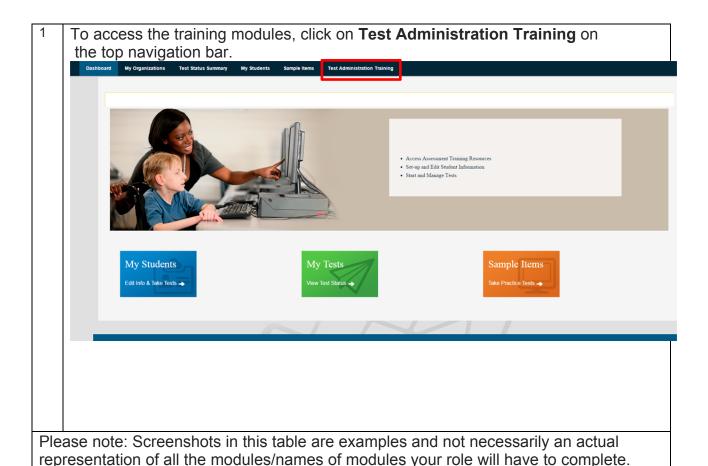
Complete Training

This section provides instructions on how to access and proceed through the required MSAA Online Test Administration Training course.

TCs are required to complete all modules in the MSAA Online Test Administration Training for Test Coordinators course.

Please note: TCs are required to complete all modules contained within the course, but are not required to complete the end-of-training final quiz. All TAs must complete the end-of-training final quiz with at least an 80% accuracy score to access the DTAs and administer the Test to the assigned students.

Note: If you are both a TC and a TA in your school/district, you are required to complete both courses and attain an 80% accuracy score on the end-of-training final guiz for TAs.





The Test Administration Training home page will display. You will see the **Test Administration Training** name of the course that is Completion of training is an important step to learn about the features of the asse modules that correspond to your role as either Test Coordinator or Test Administrat training modules for both. required for your TC role. Test administrators must attain a score of 80% on the final guiz to be certified to administer the test. It is estimated that completion of all training modules and the final quiz will take approximately **ti Each of the blocks within the course represents modules that must be completed in 2 3 1 sequence. **Getting Started** Accessing TAP Manage Roster TAP user account / practice test The MSAA System will keep track of the progress of your 4 5 training through the required Launch a Test Complete Student Profile Navigation bar / pause / resume modules. Take Final Quiz A white block indicates a Test Administration module that is unlocked and 3 1 ready for you to view. **Getting Started** Accessing TAP Manage Roster Test administration online training TAP user account / practice test View Students / Assigned Test Forms Click on the block to start the ✓ Completed Complete Module training module.



The system will launch the CTB training module in a separate Who are the Test Coordinators? window. Each module contains audio and a script Test Coordinators (TC) that can be turned on and In general, the District Test Coordinator (DTC) provides oversight of the Pilot 2 Test at the district level The School Test Coordinator (STC) works within the school building to ensure the Pilot 2 Test is administered as intended and that the TAs and students have the support needed for a successful administration. In some schools and districts, the DTC and the STC may share the duties or even be the same person. Please refer to Appendix A. State Specific Information to clarify your role as a TC in your state. Regardless of the number of individuals who perform the duties, the responsibilities of each role must be completed. There are essential tasks that are required before, during, and after administration of the Pilot 2 Test. off. You can also pause the module, exit out of it, and resume at a later time. Instructions will be provided within each module. You can navigate back to the training modules using the dashboard. Some modules contain short quizzes. These quizzes are checks for learning that do not have required passing scores. The MSAA System will not keep track of the end of module quiz results. Once you start a module in Test Administration the MSAA System it will be considered in pending status. **Getting Started** Accessing TAP When you are finished with Test administration online training TAP user account / practice test the module, you MUST click Completed Complete Module on the Complete Module link beneath the block to unlock the next module in the sequence and proceed through the course. **Complete Final Quiz:** This section is only applicable for TAs. Please ensure that the TAs are completing all required training modules such that the test administration can be completed during the test window. When the status for all modules is marked as completed and the Final Quiz has become available, the Start Final Quiz button becomes unlocked. The Final Quiz will be available mid-March 2016. TAs will click the Start Final Quiz button when available. Start Final Quiz



The system launches the Lorem ipsum dolor sit amet, consectetur adipiscing elit. online end-of-training final Lorem ipsum dolor sit amet, consectetur adipiscing elit. quiz. TAs will read the questions and select the best answer. Lorem ipsum dolor sit amet, consectetur adipiscing elit. then click on the Next or Previous buttons to proceed O Lorem ipsum dolor sit amet, consectetur adipiscing elit. through the Final Quiz. Next ((≘) (?) (⊠ Previous Test Administration Training / Final Quiz / 3 of 25 ↑ Save & Exit → TA Final Quiz TAs can pause and resume Lorem ipsum dolor sit amet, consectetur adipiscing elit. the Final Quiz as needed. To Lorem ipsum dolor sit amet, consectetur adipiscing elit. pause, select the Save & **Exit** button. The system will Lorem ipsum dolor sit amet, consectetur adipiscing elit. redirect them back to the Training main page. O Lorem ipsum dolor sit amet, consectetur adipiscing elit. Previous TA Final Quiz 10 When TAs are ready to **Resume Final Quiz** resume the final quiz, they will select the **Resume Final** Quiz button in the Training main page. When TAs submit the final Test Administration Training Quiz Scores quiz, the system will display their guiz results. If TAs passed the end-of-training 86% Correct Responses. final quiz, their user profile Congratulations! You passed the Test Administration quiz! will be updated with a Training Complete status and they will be able to ОК access student tests and test materials on March 30 and March 23, respectively. Click **OK** to navigate out of this page.



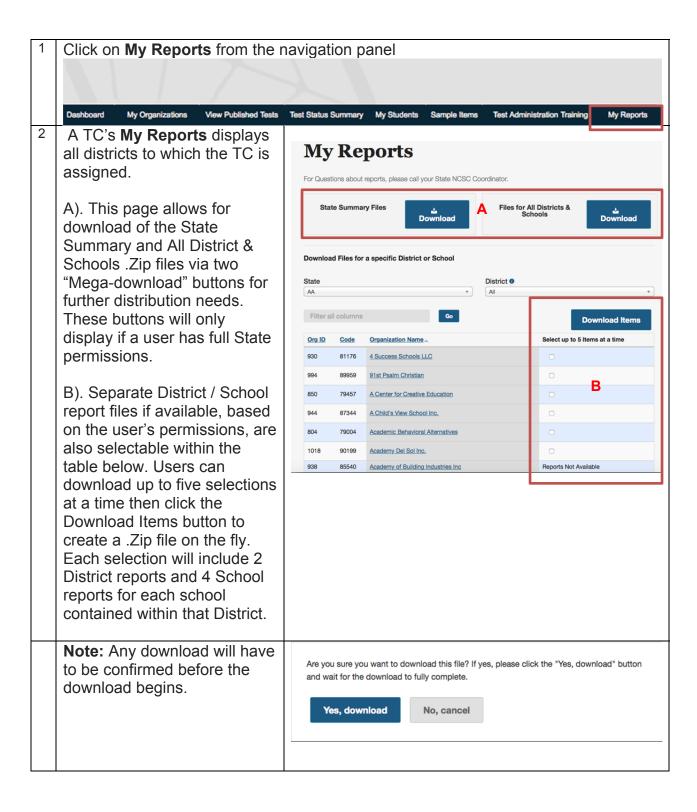
If the TA does not attain at Test Administration Training Quiz Scores least 80% accuracy on the end-of-training final quiz, the results display the TA score 65% Correct Responses. with a message similar to Sorry. You did not reach the 80% correct responses required to pass the quiz. Please try again later. what is displayed here. You may access the training modules and retake the final quiz when ready. OK Click **OK** to return to the main Training page. The training modules are available to review information. **Test Administration Training** The TA will click Retake modules that correspond to your role as either Test Coordinator or Test Administrator. If you serve both roles, you will take the training modules for both. Final Quiz button when · It is estimated that completion of all training modules and the final quiz will take approxi ready to try again. Please complete the training evaluation to help us make enhancements to the training for the Operational Field test ✓ NCSC Test Administration TCs may also review the TA 1 2 3 training modules. **Getting Started** Accessing TAP Manage Roster Test administration online training TAP user account / practice test View Students / Assigned Test Forms 4 5 Complete Student Profile Launch a Test LCI/SAR/SRC

My Reports

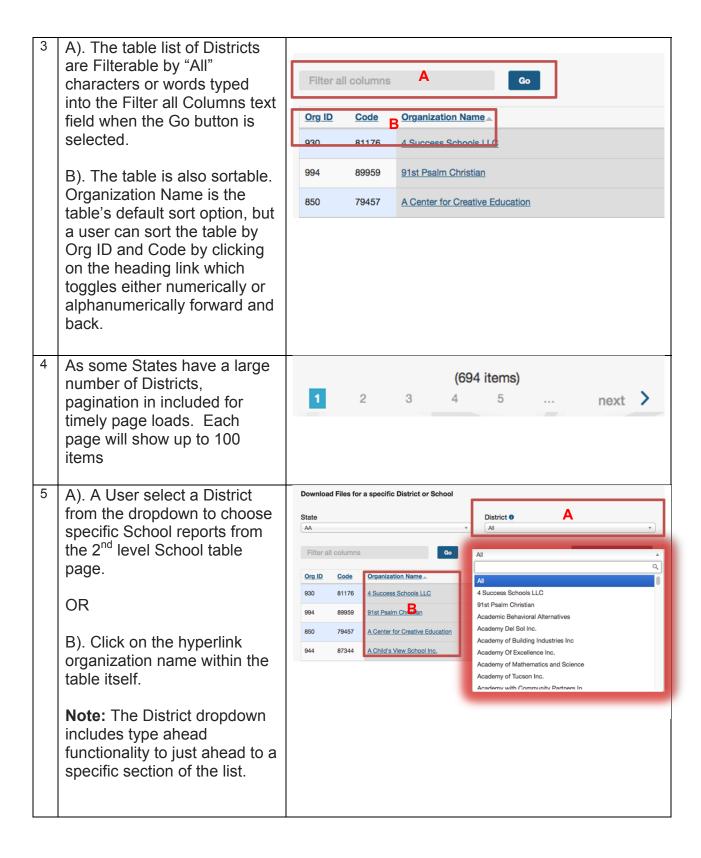
This section provides instructions on how to access and download State, District and Schools Report files for the organizations to which you are associated. Report permissions are based on the same principles within the full MSAA application.

Please note: The My Reports tab on the global navigation will only be available for a certain period of time each year.







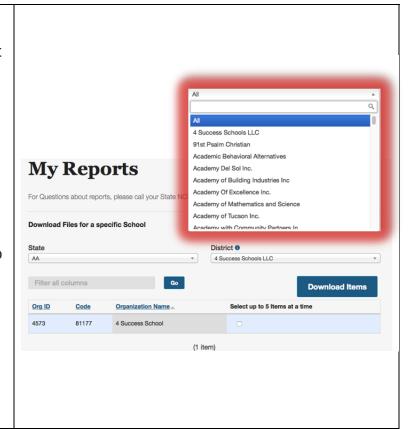




The 2nd level School table page allows for selection of any School within any District that you are associated.

Changing the District on the School table page will show your specific District options and on selection of another District will repopulate your School table.

Note: TCs that are only associated to Schools and do not have full District permissions will only see the schools to which they are associated. This will also be the only My Reports page they have access to.





Appendix: Technology Requirements

Browser

You will use a browser to interact with the online assessment. Three major browsers (listed below) are supported for the MSAA System. Currently, we recommend the latest version of each of these browsers. If you would like to determine the browser you are running and its version, simply navigate to the Google site whatbrowser.org. You can also upgrade your browser to the latest version from this page for free. If you experience problems with the assessment, the easiest thing to try is to log out and then log back in using a different browser. Below are the supported browser versions.

	Browser	Version
1	Chrome	26 and above
2	Firefox	24 and above
3	Internet Explorer	IE9 and above

There are two additional requirements for the browser to administer the MSAA:

- The browser must support cookies.
- The browser must have javascript enabled.

Operating System

For the operational test, the assessment must be delivered on Windows or Apple OS X (Mac) operating systems. The following versions are supported.

	Operating System	Version
1	Windows	Windows Vista SP2, Windows 7, Windows 8
2	Mac (Apple OS X)	10.4.4 (Tiger), 10.5 (Leopard), 10.6 (Snow Leopard), 10.7 (Lion), 10.8 (Mountain Lion), 10.9

For older versions than above list, as long as the operating system runs the latest version of the browsers specified above, the assessment should be delivered successfully.